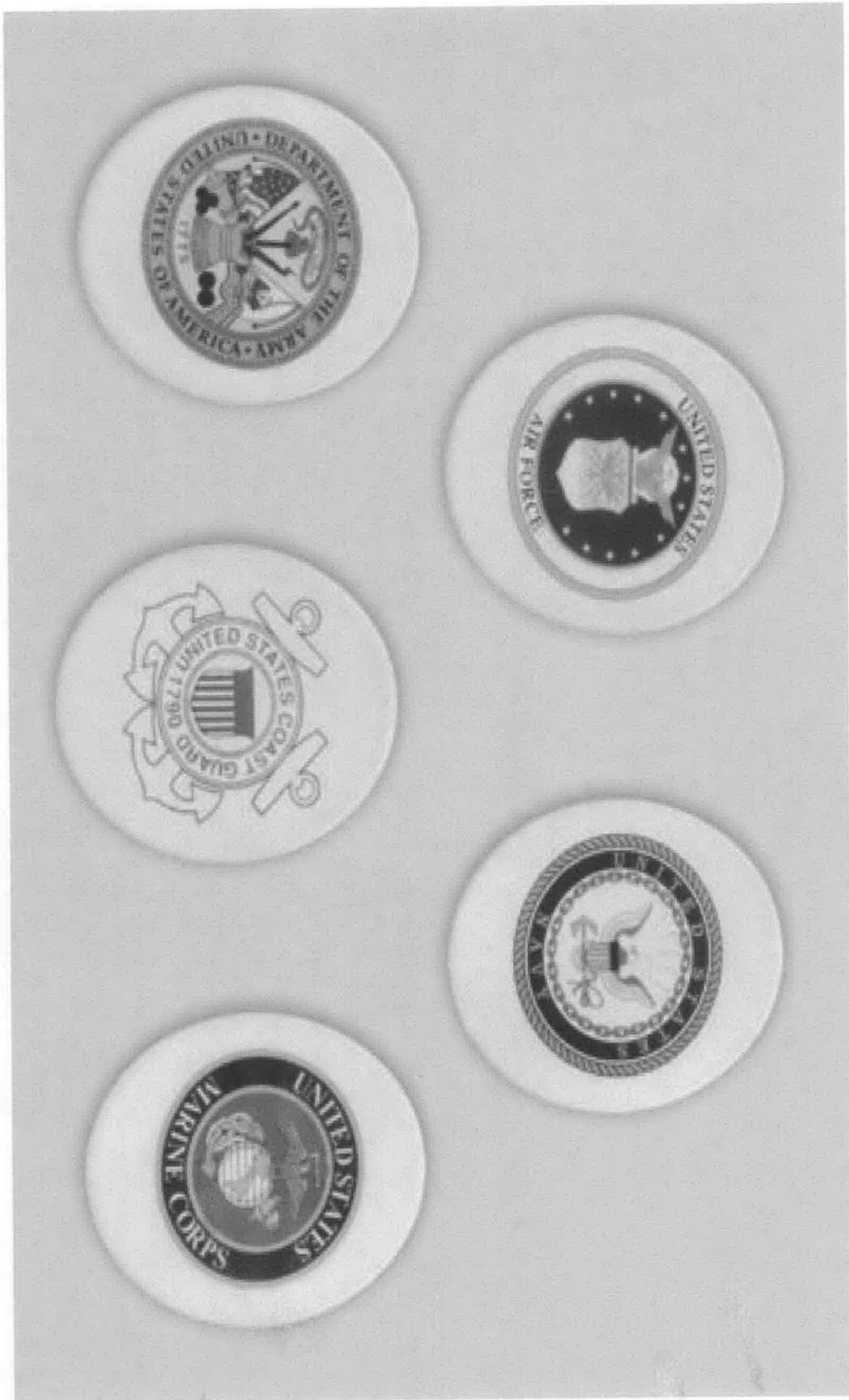


Brown County Veterans Service Office



September 2, 2014
(Exhibit # 5)

Brown County Veteran Population

- 3,123 total Veterans
- WWII-299
- Korea-77
- Vietnam-948
- Gulf Wars-853
- Cold War and other periods of service-946

Direct Economic Impact

- \$12,395,000.00 in Federal Benefits recovered through direct Compensation & Pension payments to Service/Non-Service Connected Veterans or their Widows(\$2.3M increase). This results in an overall 1,487,400.00 economic impact in direct sales tax recovery.

• based on chamber of commerce economic dollar ratio turnover

ADDITIONAL SERVICES

- Applications for Combat Related Special
Compensations (CSRC)
- Concurrent Retirement and Disability Pay
Guidance (CRDP)
- Reserve Retirement Applications
- Survivor Benefit Annuity

* These Benefits are additional amounts recovered in Federal Benefits.

VA Health Clinic

- Provides Service to 2825 Veterans, 1751 of which live outside Brown County Zip- Codes.
- The Veterans outside the County travel to Brownwood at least twice a year spending an average of \$35.00 in Brownwood** resulting in \$32,100.00 economic impact in direct sales tax recovery.
- On average Veterans have 4 clinic visits per year

** Based on survey results

Education Expenditures

- The Veteran Service Office assists Disabled Veterans and their Dependents with education applications resulting in \$1,161,000.00 to higher education institutions in Brown County. An increase of \$398,000.00 over FY2012

*Vocational Rehabilitation Programs

Veterans Administration Clinic

- \$1,505,000.00 in total payroll with all health care positions filled.
- This results in an overall \$151,000.00 economic impact in direct sales tax recovery.
- Provides \$12,610,000 in medical services (\$3M increase) inclusive of direct patient care, nursing home care, and home health care contracted services.

Veteran Services

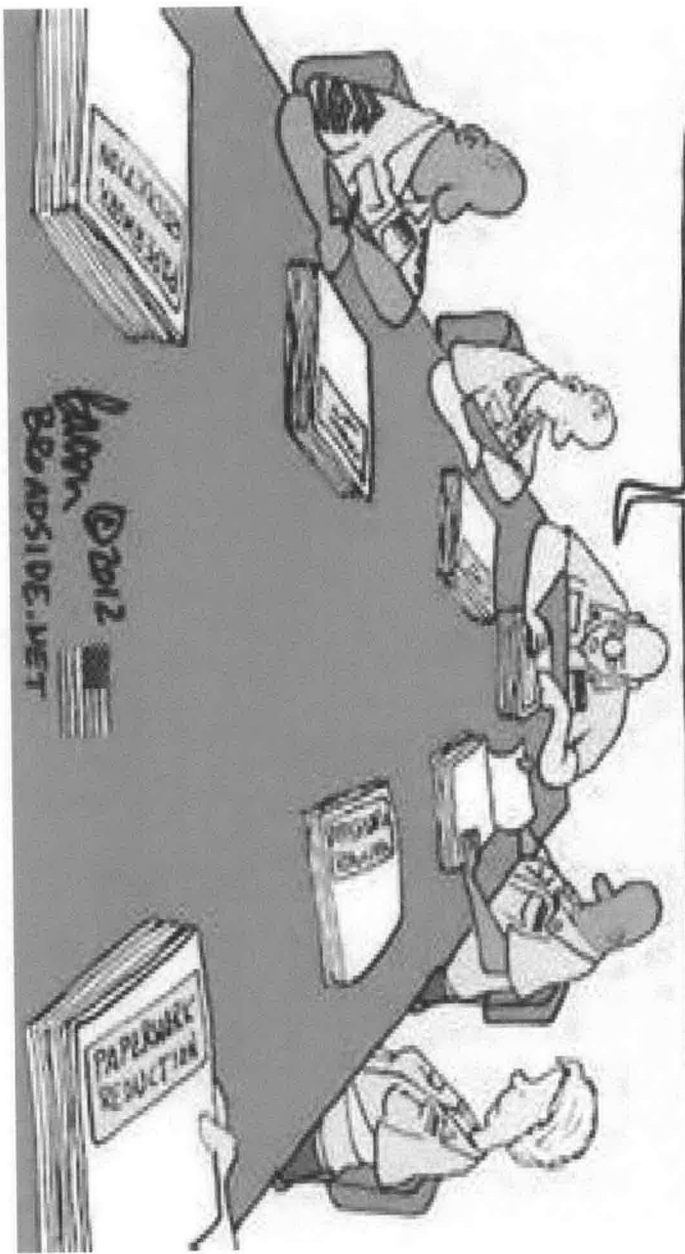
- **The Service Office provided services to 1870 Brown County Veterans with 238 in office work days.**
- **Both Brown County Service Officers are Accredited with the Texas Veterans Commission, VFW, & the MCL and are tested annually with bi-annual required training to maintain this accreditation.**

Current Operations

- The Service Officers remain qualified for advanced automation services which allows the local office advanced electronic claims monitoring.

Remembering Veterans

WE HAVE BEEN TASKED WITH CONDUCTING A "PAPERWORK REDUCTION ACT" REVIEW. THE PROCESS WE'LL USE IS DESCRIBED ON PAGE 57.



Billy briefs the new claims process to James and his team of legal advisors